



**FYI Telco Pty Ltd**  
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 PO BOX 1001  
 NORTHLAKES QLD 4509  
 PH: 1800 394 835  
 FX: 1300 394 835  
 Email: [info@fyitelco.com.au](mailto:info@fyitelco.com.au)

## NEW 1300 / 1800 BUSINESS ACCOUNT APPLICATION FORM

Thank you for choosing **FYI Telco Pty Ltd**. All information provided by you is held in strict confidence and is not used for any purpose other than the direct provision and support of **FYI Telco** business communications and associated services.

### SECTION 1 – APPLICATION DETAILS:

PLEASE TYPE YOUR DETAILS IN THE HIGHLIGHTED FIELDS

\* INDICATES MANDATORY FIELDS

(REFERRAL ID NUMBER: ..... )

PLEASE SELECT SERVICE TYPE APPLYING FOR:

- NEW 1300 / 1800 SERVICE
- TRANSFER EXISTING 1300 / 1800 SERVICE FROM ANOTHER TELCO TO US
- NEW 1300 / 1800 SMARTNUMBER FROM ACMA AUCTION
- NEW 1300 / 1800 FLASHNUMBER

DO YOU HAVE AN EXISTING **FYI Telco** ACCOUNT?

NO  
(GO TO SECTION 2)

YES  
ACCOUNT NUMBER (GO TO SECTION 3):

### SECTION 2 – BUSINESS DETAILS:

PLEASE SELECT ENTITY TYPE

- COMPANY     SOLE TRADER     DISCRETIONARY TRUST     OTHER

ABN:	* <span style="background-color: yellow; border: 1px solid black; display: inline-block; width: 100%; height: 15px;"></span>
TRADING NAME:	<span style="background-color: yellow; border: 1px solid black; display: inline-block; width: 100%; height: 15px;"></span>
PHYSICAL ADDRESS: <i>(NO PO BOXES ACCEPTED)</i>	* <span style="background-color: yellow; border: 1px solid black; display: inline-block; width: 100%; height: 15px;"></span>
POSTAL ADDRESS: <i>(IF DIFFERENT FROM ABOVE)</i>	<span style="background-color: yellow; border: 1px solid black; display: inline-block; width: 100%; height: 15px;"></span>
DIRECTOR / SOLE TRADER:	FIRST & SURNAME: <span style="background-color: yellow; border: 1px solid black; display: inline-block; width: 100%; height: 15px;"></span>
DRIVER'S LICENSE NUMBER:	* <span style="background-color: yellow; border: 1px solid black; display: inline-block; width: 150px; height: 15px;"></span> DOB * <span style="background-color: yellow; border: 1px solid black; display: inline-block; width: 80px; height: 15px;"></span>
CONTACT NUMBERS:	MOB: * <span style="background-color: yellow; border: 1px solid black; display: inline-block; width: 150px; height: 15px;"></span> PH: * <span style="background-color: yellow; border: 1px solid black; display: inline-block; width: 150px; height: 15px;"></span> FX: <span style="background-color: yellow; border: 1px solid black; display: inline-block; width: 150px; height: 15px;"></span>
PRIMARY EMAIL ADDRESS: <i>(LARGE PRINT PLEASE)</i>	* <span style="background-color: yellow; border: 1px solid black; display: inline-block; width: 100%; height: 15px;"></span>
BILLING EMAIL ADDRESS: <i>(LARGE PRINT PLEASE)</i>	* <span style="background-color: yellow; border: 1px solid black; display: inline-block; width: 100%; height: 15px;"></span>

### SECTION 3 – RANDOM / LUCKY DIP 1800 NUMBER (S):

I HEREBY CONFIRM THAT I REQUEST FYI TELCO TO SUPPLY ANY AVAILABLE 1800 NUMBER(S) AND I WILL BE NOTIFIED OF THAT NUMBER ONCE CONNECTED.

#### 1800 PHONE / FAX NUMBER (S) (Please include area codes)

<input type="checkbox"/> 1800 PHONE NUMBER	<p>MY NEW 1800 PHONE NUMBER WILL BE ANSWERING IN AUSTRALIA TO MY:</p> <p><u>LANDLINE</u> DESTINATION NUMBER: <input type="text"/></p> <p><b>OR</b></p> <p><u>MOBILE</u> DESTINATION NUMBER : <input type="text"/></p> <p>IF MY <u>LANDLINE/MOBILE</u> IS <u>BUSY OR UNANSWERED</u> AFTER 15 SECONDS, PLEASE DIVERT PHONE CALLS TO:</p> <input type="text"/>
<input type="checkbox"/> 1800 FAX NUMBER	<p>MY NEW 1800 FAX NUMBER WILL BE ANSWERING IN AUSTRALIA TO MY:</p> <p><u>LANDLINE</u> DESTINATION NUMBER: <input type="text"/></p>
<input type="checkbox"/> ANOTHER 1800 PHONE NUMBER	<p>MY NEW 1800 PHONE NUMBER WILL BE ANSWERING IN AUSTRALIA TO MY:</p> <p><u>LANDLINE</u> DESTINATION NUMBER: <input type="text"/></p> <p><b>OR</b></p> <p><u>MOBILE</u> DESTINATION NUMBER : <input type="text"/></p> <p>IF MY <u>LANDLINE/MOBILE</u> IS <u>BUSY OR UNANSWERED</u> AFTER 15 SECONDS, PLEASE DIVERT PHONE CALLS TO:</p> <input type="text"/>
<input type="checkbox"/> ANOTHER 1800 PHONE NUMBER	<p>MY NEW 1800 PHONE NUMBER WILL BE ANSWERING IN AUSTRALIA TO MY:</p> <p><u>LANDLINE</u> DESTINATION NUMBER: <input type="text"/></p> <p><b>OR</b></p> <p><u>MOBILE</u> DESTINATION NUMBER : <input type="text"/></p> <p>IF MY <u>LANDLINE/MOBILE</u> IS <u>BUSY OR UNANSWERED</u> AFTER 15 SECONDS, PLEASE DIVERT PHONE CALLS TO:</p> <input type="text"/>
<input type="checkbox"/> ANOTHER 1800 PHONE NUMBER	<p>MY NEW 1800 PHONE NUMBER WILL BE ANSWERING IN AUSTRALIA TO MY:</p> <p><u>LANDLINE</u> DESTINATION NUMBER: <input type="text"/></p> <p><b>OR</b></p> <p><u>MOBILE</u> DESTINATION NUMBER : <input type="text"/></p> <p>IF MY <u>LANDLINE/MOBILE</u> IS <u>BUSY OR UNANSWERED</u> AFTER 15 SECONDS, PLEASE DIVERT PHONE CALLS TO:</p> <input type="text"/>

## SECTION 3 – RANDOM / LUCKY DIP 1300 NUMBER (S):

I HEREBY CONFIRM THAT I REQUEST FYI TELCO TO SUPPLY ANY AVAILABLE 1300 NUMBER(S) AND I WILL BE NOTIFIED OF THAT NUMBER ONCE CONNECTED.

### 1300 PHONE / FAX NUMBER (S) (Please include area codes)

<input type="checkbox"/> 1300 PHONE NUMBER	<p>MY NEW 1300 PHONE NUMBER WILL BE ANSWERING IN AUSTRALIA TO MY:</p> <p><u>LANDLINE</u> DESTINATION NUMBER: <input type="text"/></p> <p><b>OR</b></p> <p><u>MOBILE</u> DESTINATION NUMBER : <input type="text"/></p> <p>IF MY <u>LANDLINE/MOBILE</u> IS <u>BUSY OR UNANSWERED</u> AFTER 15 SECONDS, PLEASE DIVERT PHONE CALLS TO:</p> <input type="text"/>
<input type="checkbox"/> 1300 FAX NUMBER	<p>MY NEW 1300 FAX NUMBER WILL BE ANSWERING IN AUSTRALIA TO MY:</p> <p><u>LANDLINE</u> DESTINATION NUMBER: <input type="text"/></p>
<input type="checkbox"/> ANOTHER 1300 PHONE NUMBER	<p>MY NEW 1300 PHONE NUMBER WILL BE ANSWERING IN AUSTRALIA TO MY:</p> <p><u>LANDLINE</u> DESTINATION NUMBER: <input type="text"/></p> <p><b>OR</b></p> <p><u>MOBILE</u> DESTINATION NUMBER : <input type="text"/></p> <p>IF MY <u>LANDLINE/MOBILE</u> IS <u>BUSY OR UNANSWERED</u> AFTER 15 SECONDS, PLEASE DIVERT PHONE CALLS TO:</p> <input type="text"/>
<input type="checkbox"/> ANOTHER 1300 PHONE NUMBER	<p>MY NEW 1300 PHONE NUMBER WILL BE ANSWERING IN AUSTRALIA TO MY:</p> <p><u>LANDLINE</u> DESTINATION NUMBER: <input type="text"/></p> <p><b>OR</b></p> <p><u>MOBILE</u> DESTINATION NUMBER : <input type="text"/></p> <p>IF MY <u>LANDLINE/MOBILE</u> IS <u>BUSY OR UNANSWERED</u> AFTER 15 SECONDS, PLEASE DIVERT PHONE CALLS TO:</p> <input type="text"/>
<input type="checkbox"/> ANOTHER 1300 PHONE NUMBER	<p>MY NEW 1300 PHONE NUMBER WILL BE ANSWERING IN AUSTRALIA TO MY:</p> <p><u>LANDLINE</u> DESTINATION NUMBER: <input type="text"/></p> <p><b>OR</b></p> <p><u>MOBILE</u> DESTINATION NUMBER : <input type="text"/></p> <p>IF MY <u>LANDLINE/MOBILE</u> IS <u>BUSY OR UNANSWERED</u> AFTER 15 SECONDS, PLEASE DIVERT PHONE CALLS TO:</p> <input type="text"/>

## SECTION 4 – TRANSFER YOUR EXISTING 1300 / 1800 SERVICE (S):

PLEASE PRINT YOUR **EXISTING** 1300 / 1800 SERVICE NUMBER (S) YOU ARE TRANSFERRING IN THE SPACE PROVIDED BELOW.

1300   
(NUMBERS ONLY PLEASE  
NOT LETTERS)

MY EXISTING 1300 PHONE NUMBER WILL BE ANSWERING IN AUSTRALIA TO MY:

PHONE / FAX DESTINATION NUMBER:

**OR**

MOBILE DESTINATION NUMBER :

1800   
(NUMBERS ONLY PLEASE  
NOT LETTERS)

MY EXISTING 1800 PHONE NUMBER WILL BE ANSWERING IN AUSTRALIA TO MY:

PHONE / FAX DESTINATION NUMBER:

**OR**

MOBILE DESTINATION NUMBER :

### AUTORISATION:

THE EXISTING SERVICE PROVIDER'S WHOLESALE ACCOUNT NUMBER IS \*   
(e.g. 12345) ON NETWORK  (e.g. PRIMUS). FOR PROOF OF OWNERSHIP,  
THE ACCOUNT NUMBER OF MY CURRENT 1300 / 1800 NUMBER FROM THE PHONE BILL  
IS: \* . THE NAME OR ENTITY SHOWN ON MY CURRENT 1300 / 1800  
PHONE BILL: \*  \* ATTACHED IS MY LATEST TELEPHONE INVOICE.

**PLEASE NOTE THAT UNLESS ALL INFORMATION IS PROVIDED ACCURATELY WE  
CANNOT PROCES THE APPLCIATION – PLEASE REER TO YOUR EXISTING PROVIDER  
FOR FURTHER INFORMATION TO ENSURE YOU PROVIDE US WITH CORRECT DETAILS.**

## SECTION 5 – SMARTNUMBER(S)<sup>TM</sup> TRANSFER FROM ACMA:

PLEASE PRINT THE CURRENT ROU HOLDER NAME AS NOTED ON THE ACMA  
DOCUMENTATION - **ROU HOLDER** NAME:

1300   
(NUMBERS ONLY PLEASE  
NOT LETTERS)

MY 1300 SMARTNUMBER WILL BE ANSWERING IN AUSTRALIA TO MY:

PHONE / FAX DESTINATION NUMBER:

**OR**

MOBILE DESTINATION NUMBER :

1800   
(NUMBERS ONLY PLEASE  
NOT LETTERS)

MY 1800 SMARTNUMBER WILL BE ANSWERING IN AUSTRALIA TO MY:

PHONE / FAX DESTINATION NUMBER:

**OR**

MOBILE DESTINATION NUMBER :

## SECTION 6 – BILLBUDDY PTY LTD DIRECT DEBIT AUTHORISATION:

FYI TELCO'S NOMINATED TELECOMMUNICATIONS NATIONAL BANKING PAYMENT COLLECTIONS AGENCY – **BILL BUDDY PTY LTD**)

### REQUEST AND AUTHORITY TO DEBIT THE ACCOUNT NAMED BELOW TO PAY BILL BUDDY PTY LTD

SURNAME / COMPANY NAME:

GIVEN NAMES OR ACN/ABN:

Request and authorise Bill Buddy Pty Ltd (the User) (User ID number 320813) to arrange for any amount Bill Buddy Pty Ltd may debit or charge you on behalf of FYI Telco to be debited through the Bulk Electronic Clearing System from an account held at the financial institution identified below subject to the terms and conditions as set out herein and in accordance with FYI Telco's Terms and Conditions[and any further instructions provided below].

### IF DEBITING AN ACCOUNT OTHER THAN A CREDIT CARD INSERT DETAILS HERE

FINANCIAL INSTITUTION'S NAME:

NAME OF ACCOUNT:

BSB NUMBER:

ACCOUNT NUMBER:

Please note: If you are unsure of your correct BSB and / or account number, please contact your financial institution or check your last bank statement.

#### ACKNOWLEDGEMENT

By signing this direct debit request you acknowledge having read and understood the terms and conditions governing the debit arrangements between you and Bill Buddy Pty Ltd as set out herein and in accordance with FYI Telco's Terms and Conditions. Further, you expressly authorise Bill Buddy Pty Ltd to draw any fees from the account nominated in this form.

### IF DEBITING A \*CREDIT CARD ACCOUNT INSERT DETAILS HERE

*\* (Please note that any credit card transactions will appear on your statement as "Bill Buddy")*

NAME AS IT APPEARS ON CARD:

CARD NUMBER:

EXPIRY DATE:

CARD TYPE:

MASTERCARD  VISA

CCV NUMBER:

(Last 3 digits on the back of the card)

#### ACKNOWLEDGEMENT

By signing this request you authorise Bill Buddy Pty Ltd to enter a charge against your nominated credit card for an amount and frequency directed by the Biller indicated in the "Biller Use Only" section at the bottom of this form. I understand that any credit card transactions will appear on my statement as "Bill Buddy". Furthermore you agree to reimburse Bill Buddy Pty Ltd for any successful claims made by the cardholder through their financial institution against Bill Buddy Pty Ltd. \*\* Please note that direct debits from a Credit Card transaction will attract a 2% transaction fee and a \$1.00 minimum fee.

### SIGNATURE OF ALL ACCOUNT / CARD HOLDERS

(If signing for a company, sign and print full name and capacity for signing e.g. Director)

SIGNATURE

ADDRESS

DATE

## SECTION 7 – IMPORTANT! PLEASE NOMINATE YOUR PREFERRED PLAN:

I WANT TO START ON PLAN NUMBER:

FYI -    1300 / 1800 PHONE

FYI -    1300 / 1800 FAX

*If no plan selected, preferred plan will automatically default to plan number FYI-20. You can change plans at any time at no cost.*

## SECTION 8 – HOW DID YOU HEAR ABOUT US:

- |  |  |
|--|--|
| <input type="checkbox"/> FLASHNUMBERS    | <input type="checkbox"/> WORD OF MOUTH |
| <input type="checkbox"/> WEBSITE         | <input type="checkbox"/> PRINT         |
| <input type="checkbox"/> GOOGLE REALTIME | <input type="checkbox"/> TWITTER       |
| <input type="checkbox"/> FACEBOOK        | <input type="checkbox"/> OTHER         |

## SECTION 9 – DECLARATION:

By signing the below you agree that:

1. You have printed out, read and agreed to the FYI Telco's Terms and Conditions found at [terms and conditions](#)
2. You understand that current rates are published online at [our Rates](#) web page.
3. You understand FYI Telco may perform a credit check upon application.
4. You agree to test each and every requested service to your satisfaction PRIOR to printing any material and / or publishing any document containing the service number (s) requested.
5. You are the Director / Sole Trader legally authorised to make application and sign upon behalf of the entity noted above.
6. You are not under any contract and **you will provide FYI Telco with one full calender month's notice to cancel** services.

DIRECTOR / SOLE TRADER FULL NAME:  
(PLEASE PRINT)

SIGNATURE:

DATE:

SECOND DIRECTOR FULL NAME:

SIGNATURE:

DATE:

### **CHECKLIST:**

PLEASE CHECK THAT YOU HAVE:

- SIGNED PAGE 5
- SIGNED PAGE 6
- ATTACHED A COPY OF YOUR CURRENT BILL (IF TRANSFERRING EXISTING SERVICE)

NOW PLEASE FAX THIS COMPLETED FORM ASAP TO **1300 394 835** OR scan and email to [info@fyitelco.com.au](mailto:info@fyitelco.com.au)

### **IMPORTANT EMAIL NOTICE:**

Please add [info@fyitelco.com.au](mailto:info@fyitelco.com.au) to your friends / white list prior to sending your application to ensure our vital confirmation email is not lost.

We thank you for your application and you will be contacted shortly.

SPECIAL INSTRUCTIONS HERE: